DEPARTMENT OF COUNSELOR EDUCATION
COLLEGE OF EDUCATION
FLORIDA ATLANTIC UNIVERSITY

MHS 6600
CONSULTATION & BEHAVIOR MANAGEMENT

This syllabus is a representative sample for this course. Specific information such as texts, assignments, and schedule may vary by semester.

COURSE DESCRIPTION
Various models of consultation with opportunity to develop skills in working with consultees in the school settings.
Prerequisites: Permission of Instructor

REQUIRED READINGS & MATERIALS
Competency Assessment (CA) rubrics for evaluation criteria for each required CA assignment is available for download at http://www.coe.fau.edu/counsel/school.htm


REQUIRED RESOURCES: LiveText
Students in this course are required by the College of Education to have an active LiveText account to track mastery of programs skills, competencies and critical assignments and to meet program and college accreditation requirements. Students must have an account within: the first four (4) weeks of the fall or spring semester, within the first three (3) weeks of summer session, or after the first class of a fast track course. Students who do not have an active LiveText account may have an academic hold placed on their record. Information regarding account activation is provided on the College of Education website, http://coe.fau.edu/livetext.

GUIDELINES USED IN DEVELOPING COURSE OBJECTIVES
2009 CACREP: General: G.1.b, G.1.c, G.2.d, G.5.e, G.5.f
Subject Area Competencies and Skills (SAC&S): 1.7, 2.2, 5.1, 5.2, 5.6

CONCEPTUAL FRAMEWORK
As a reflective decision-maker the student will demonstrate the ability to make informed decisions, exhibit ethical behavior, and provide evidence of being a capable professional as reflected in class participation, discussion, and completion of assigned tasks and projects. Students will receive written and verbal feedback on their work including their understanding of behavior management skills and in class skills demonstrations related to developing case consultation and workshop facilitation skills.

COURSE OBJECTIVES
Upon completion of the course students will:
1. Develop an understanding of concepts, purposes, processes, and theories of consultation as they apply to the school setting.
2. Understand consultant and consultee characteristics that influence helping processes, including age, gender, and ethnic differences, verbal and non-verbal behaviors and personal characteristics, orientations, and skills.
3. Gain understanding regarding ethical, legal, and other current issues in consultation.
4. Assess and develop one’s professional, personal, and leadership skills, interests, styles, and values, and understand how these apply to consultation.
5. Gain self-confidence and self-awareness in applying theory to practice through establishing a consultative relationship, leading a psycho educational group, and presenting a mini-workshop.
6. Broaden one’s knowledge base with regard to understanding and managing student behavior, developmental crisis, and at risk behavior as consultation topics.
7. Integrate technological strategies providing resources to promote informed academic, career, and personal/social choices.
8. Develop methods and strategies for empowering parents, families, and communities to act on behalf of their children.
9. Develop the knowledge and skills needed to conduct programs that are designed to meet the academic, social, and career needs of students.
10. Develop the knowledge and skills needed to create and maintain positive leaning environments in which students are actively engaged in learning, social interaction, cooperative learning and self-motivation.
11. Develop tools such as needs assessments and program evaluations and use them to effect program modifications.
12. Use consultative strategies, guidance activities, partnerships with parents and teachers, and community resources to promote successful student development and achievement and to enhance a positive school climate.

COURSE REQUIREMENTS

1. Attendance and participation in class and online, discussion of cases, exercises, and skills practice are critical. Missing class time will result in a 5 point penalty per class; if more than 2 classes are missed the student will be required to repeat the course.
2. Students are responsible for attaining any information and/or materials missed due to absence.
3. Copies of PowerPoint presentations and materials are available for download from Blackboard. Including the course syllabus.
4. Completion of assignments by due date.
5. Completion of a final exam.
6. Satisfactory evaluations on all competency assessments.

<table>
<thead>
<tr>
<th>Assignment</th>
<th>FEAP Indicators</th>
<th>Points</th>
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</thead>
<tbody>
<tr>
<td>Class participation</td>
<td>A.2.b</td>
<td>40</td>
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<tr>
<td>Case consultation skills practice and reflection</td>
<td>A.2.d</td>
<td>25</td>
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<tr>
<td>Resource Collection</td>
<td></td>
<td>25</td>
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<tr>
<td>Field based parent or teacher consultation &amp; write-up</td>
<td>A.4.a-e; B.1.c</td>
<td>30</td>
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<tr>
<td>Lead Parent/Teacher Workshop and self-evaluation</td>
<td>A.2.e; A.2.g</td>
<td>40</td>
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<tr>
<td>Final Exam (&amp; Consultation Self-Reflection)</td>
<td></td>
<td>40</td>
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<tr>
<td><strong>TOTAL</strong></td>
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<td><strong>200</strong></td>
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GRADING SCALE

Scores are cumulative and the grade scale represents percentage of total points earned.

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<thead>
<tr>
<th>Grade</th>
<th>Points</th>
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<tbody>
<tr>
<td>A</td>
<td>200 – 186</td>
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<tr>
<td>A-</td>
<td>185 – 179</td>
</tr>
<tr>
<td>B</td>
<td>178 – 173</td>
</tr>
<tr>
<td>B-</td>
<td>172 – 167</td>
</tr>
<tr>
<td>C</td>
<td>158 – 153</td>
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<tr>
<td>C-</td>
<td>152 – 147</td>
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<tr>
<td>D</td>
<td>138 – 131</td>
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<tr>
<td>D-</td>
<td>130 – 127</td>
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<tr>
<td>E</td>
<td>126 – 120</td>
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<tr>
<td>F</td>
<td>119 – 0</td>
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ATTENDANCE

Students are expected to attend all of their scheduled University classes and to satisfy all academic objectives as outlined by the instructor. The effect of absences upon grades is determined by the instructor, and the University reserves the right to deal at any time with individual cases of nonattendance. Attendance includes active involvement in all class sessions, class discussions, and class activities, as well as professional conduct in class.

Students are responsible for arranging to make up work missed because of legitimate class absence, such as illness, family emergencies, military obligation, court-imposed legal obligations, or participation in University-sponsored activities (such as athletic or scholastic team, musical and theatrical performances, and debate activities). It is the student’s responsibility to give the instructor notice prior to any anticipated absence, and within a reasonable amount of time after an unanticipated absence, ordinarily by the next scheduled class meeting. Instructors must allow each student who is absent for a University-approved reason the opportunity to make up work missed without any reduction in the student’s final course grade as a direct result of such absence.

Because university-based professional programs are charged with the responsibility of preparing students for certification and/or licensure, attendance policies and other course requirements tend to be considerably more demanding than academic, non-professional programs. Accordingly, Counselor Education students are expected to attend every class meeting. Please notify the University Professor/Instructor if you must miss a session. More than two absences may result in an incomplete
or lower grade in the course. Attendance includes meaningful, active involvement in all class sessions, class discussions, and class activities as well as professional, ethical, conduct in class.

**CLASSROOM ETIQUETTE**

In order to enhance and maintain a productive atmosphere for education, personal communication devices, such as cellular telephones and pagers, are to be disabled in class sessions.

**RELIGIOUS ACCOMMODATION**

In accordance with rules of the Florida Board of Education and Florida law, students have the right to reasonable accommodations from the University in order to observe religious practices and beliefs with regard to admissions, registration, class attendance and the scheduling of examinations and work assignments. Students who wish to be excused from course work, class activities or examinations must notify the instructor in advance of their intention to participate in religious observation and request an excused absence. The instructor will provide a reasonable opportunity to make up such excused absences. Any student who feels aggrieved regarding religious accommodations may present a grievance to the director of Equal Opportunity Programs. Any such grievances will follow Florida Atlantic University’s established grievance procedure regarding alleged discrimination.

**INFORMATION FOR STUDENTS WITH DISABILITIES**

In Compliance with The Americans with Disabilities Act (A.D.A.), students who require special accommodations due to a disability to properly execute coursework must register with the Office for Students with Disabilities (OSD) located in Boca – SU 133 (561-297-3880), in Davie – MOD I (954-236-1222), or in Jupiter – SR 117 (561-799-8585) and follow all OSD procedures. The purpose of this office “is to provide reasonable accommodations to students with disabilities.” Students who require assistance should notify the professor immediately by submitting a letter from the Disabilities Office to your instructor requesting your need of specific assistance. Without such letter, the instructor is not obligated to make any accommodations for students.

**CODE OF ACADEMIC INTEGRITY POLICY**

Students at Florida Atlantic University are expected to maintain the highest ethical standards. Academic dishonesty is considered a serious breach of these ethical standards, because it interferes with the university mission to provide a high quality education in which no student enjoys an unfair advantage over any other. Academic dishonesty is also destructive of the university community, which is grounded in a system of mutual trust and places high value on personal integrity and individual responsibility. The FAU Honor Code requires a faculty member, student, or staff member to notify an instructor when there is reason to believe an academic irregularity is occurring in a course. The instructor must pursue any reasonable allegation, taking action where appropriate. The following constitutes academic irregularities:

(a) The use of notes, books or assistance from or to other students while taking an examination or working on other assignments unless specifically authorized by the instructor are defined as acts of cheating.

(b) The presentation of words or ideas from any other source as one’s own are an act defined as plagiarism.

(c) Other activities that interfere with the educational mission of the university.

For full details of the FAU Honor Code, see University Regulation 4.001 at http://www.fau.edu/regulations/chapter4/4.001_Code_of_Academic_Integrity.pdf

**DEPARTMENT ACADEMIC INTEGRITY STATEMENT**

Because of its gate keeping function in training counselors for professional certification and licensure, the faculty of the Department of Counselor Education expects all of its graduate students to demonstrate the highest level of integrity in their personal and professional lives. Like faculty, students are expected to abide by the Ethics Code of the American Counseling Association and to know and observe both the Department’s and the University’s policies regarding, plagiarism, cheating, and other academic irregularities. In addition, any special requirements or permission regarding academic integrity in any course will be stated in the course syllabus and are binding. Failure to abide by these indicators of academic integrity will result in sanctions. In addition, students are expected to report cases of academic dishonesty to the instructor. The Counselor Education student handbook (pages 44 – 47) available at www.coe.fau.edu/counsel/MED_Handbook_Final2009.pdf includes specific policies regarding the Academic Integrity Statement, Policy on Plagiarism, Cheating, and Other Academic Irregularities. Students are encouraged to read and adhere to the outline policies.

**METHODS OF INSTRUCTION**

The Internship experience provides a field based opportunity for application of knowledge and skills learned throughout the program. University Supervisors will utilize group facilitation and feedback skills to support this supervised practical
application in on campus and online meetings using Blackboard. Site supervisors will meet weekly with interns to discuss implementation of their guidance plans and provide a forum for the exchange of ideas and resources.

### DISTANCE LEARNING REQUIREMENTS

1. Students will access Blackboard for course PowerPoint presentations, materials, discussion forums, syllabus, grading book, and/or exams.
2. Students are encouraged to use a broadband (cable or DSL) connection.
3. Students may use Windows or Mac operating systems.
4. Students may use Internet Explorer, Firefox, Safari browsers.
5. Student assignments must be completed using the Microsoft Office suite (Word, PowerPoint, Excel etc.) for Windows or Mac.
6. Student assignments should be emailed to the instructor and/or uploaded to Blackboard on the scheduled due date (see course content and outline). Late assignments will incur a one-point penalty per day.
7. When scheduled, students are expected to make their initial posts on the Discussion Board by **11 pm on Saturdays** and fulfill their discussion board responsibilities/feedback to peers by **11 pm on Tuesdays**.
8. Unless otherwise noted, all written assignments should follow APA style, including but not limited to: Title page, page numbers, running head, reference page, 12 pt. font, 1 in. margins etc.
9. Students are expected to adhere to all department, college, and university policies of Academic Integrity. This includes but is not limited to:
   a. Cheating
   b. Plagiarism
   c. Misrepresenting information or failing to give proper credit for citations used
   d. Participating or facilitating acts of academic dishonesty by others
   e. Unauthorized prior possession or sharing of examinations
   f. Submitting the work or tampering with the work of another person
10. Students should contact the instructor if they experience technical difficulty accessing course materials and activities on Blackboard. Students should contact the IRM helpdesk at [http://blackboard.fau.edu/webapps/portal/frameset.jsp?tab_id=107_1](http://blackboard.fau.edu/webapps/portal/frameset.jsp?tab_id=107_1) if you experience login or connection issues.
11. In order to minimize technological issues, prior to taking this course, students should be able to send and receive email, send attachments with emails, be familiar with Blackboard, navigating and conducting research on the

### REFERENCES


## COURSE CONTENT & OUTLINE

The content and activities for each session are described below. Assigned readings should take place prior to class.

<table>
<thead>
<tr>
<th>DATE</th>
<th>TOPICS</th>
<th>READINGS</th>
<th>ASSIGNMENTS</th>
</tr>
</thead>
</table>
| Week 1 | Course Overview  
Introduction to Consultation and Behavior Management | Albert – p. 1 – 6  
Brigman –1 |  |
| Week 2 | Building a Knowledge Base  
Theories/Models/Processes of Consultation  
The Basics of Behavior  
Legal and Ethical Issues | Albert – 1 & 2  
Brigman - 2 & 3,  
p. 109 - 116 | Verify Choice of Topic with Instructor via e-mail |
| Week 3 | The Four Goals of Misbehavior  
Case Consultation with Teachers and Parents  
Case Consultation Demonstration & Skills Practice | Albert – 3  
Brigman – 4 & 5 |  |
| Week 4 | At-Risk and Developmental Behaviors  
Characteristics and Interventions for the Attention Seeking, Power-Seeking and Revenge Behaviors  
Case Consultation with Parents and Teachers  
Case Consultation Group Exercise | Albert – 4 – 7 & 9  
& 10 |  |
| Week 5 | Client/Consultant Factors  
Effecting the Consultative Process  
Case Consultation with Parents and Teachers | Brigman – 6 & 7 | Case Consultation Skills Practice & Feedback |
| Week 6 | School, Family, and Community Interventions  
Avoiding and Defusing Confrontations  
Characteristics and Interventions of Avoidance of Failure | Albert – 8  
Brigman – 8 - 10 | Resource Collection Due |
| Week 7 | Involving Parents  
Empowering Families and Communities  
Peer Coaching Model Team Building | Albert – 20 | Case Consultation Skills Practice & Feedback |
| Week 8 | Building Confidence  
Making Connections and Contributions | Albert –13 - 15 | School Based & Parent/Teachers Observations Due |
| Week 9 | Facilitating Parent/Teacher Conferences  
Facilitating Teams of Professionals Workshop  
Facilitation as a Consultative Tool  
Using PowerPoint |  | Book Reviews Due |
| Week 10 | Cooperative Discipline |  | Session facilitations |
| Week 11 | Classroom Meetings & Codes of Conduct  
School-wide plans supporting Academic & Social Competence  
Cooperative Resolution and School Wide Action | Albert – Chapters  
16 - 19 | Paper in Content Area Due |
| Week 12 | Cooperative Discipline |  | Session facilitations |
| Week 13 | Programs Needs and Evaluation  
Teacher Advisory Programs  
Using Student Records  
Technology to Support Academic & Career Decision Making | Albert – Chap.  
13, 14 & 16 | Workshop Materials Due |
| Week 14 | At Risk and Developmental Topics |  | Workshop Presentations |
| Week 15 | FINAL EXAM |  |  |
# BIBLIOGRAPHY


<table>
<thead>
<tr>
<th>Standard</th>
<th>Indicator</th>
<th>Detailed description of assignment or activity</th>
<th>Instrument</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality Instruction 2. The Learning Environment. To maintain a student-centered learning environment that is safe, organized, equitable, flexible, inclusive, and collaborative, the effective educator consistently:</td>
<td>A.2. b. Manages individual and class behaviors through a well-planned management system</td>
<td>Cooperative Discipline Program: The school counselor candidate will read and present information on the Cooperative Discipline program, including the four goals of student misbehavior, and appropriate interventions for parents and teachers use to change student behavior. The student will include a one-page description of what techniques and methods she/he plans on utilizing to manage individual and classroom behaviors.</td>
<td>Assignment Rubric</td>
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<td>A.2.d Respects students’ cultural, linguistic, and family background;</td>
<td>Case Consultation Skills Practice: The school counselor candidate will demonstrate the FAU consultation model in small groups. Students will facilitate a consultation session using the consultation tape review form. Students will demonstrate knowledge of professional and ethical standards by addressing methods of maintaining student/parent/teacher confidentiality and developing a plan of consultation that takes into account parent and teacher’s perspective and concerns; and shows respect for students cultural, linguistic, and family background. Students will receive feedback from peers and their instructor to improve future practice.</td>
<td>Observation Rubric</td>
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<td>A.2.e. Models clear, acceptable, oral and written communication skills;</td>
<td>Parent or Teacher Workshop: The school counselor candidate will prepare and deliver a workshop for parents or teachers. Students will model clear, acceptable, oral and written communication skills when presenting their workshop and materials. The workshop will include current content knowledge and interventions appropriate for addressing at risk and</td>
<td>Assignment Rubric</td>
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</table>
developmental behaviors. The student will demonstrate knowledge of the workshop delivery format integrating both facilitation and processing skills, demonstrate their ability to create a Microsoft PowerPoint to enhance the workshop presentation, and collect feedback from participants using a workshop evaluation form to improve future presentations.

A.2.g Integrates current information and communication technologies

Parent or Teacher Workshop: The school counselor candidate will prepare and deliver a workshop for parents or teachers. Students will model clear, acceptable, oral and written communication skills when presenting their workshop and materials. The workshop will include current content knowledge and interventions appropriate for addressing at risk and developmental behaviors. The student will demonstrate knowledge of the workshop delivery format integrating both facilitation and processing skills, demonstrate their ability to create a Microsoft PowerPoint to enhance the workshop presentation, and collect feedback from participants using a workshop evaluation form to improve future presentations.

A.4. a. Analyzes and applies data from multiple assessments and measures to diagnose students' learning needs, informs instruction based on those needs, and drives the learning process;

Parent/Teacher Consultation: The school counselor candidate will facilitate a consultation meeting with a teacher or a parent. Students will facilitate the consultation using the consultation tape review form. Students will demonstrate knowledge of professional and ethical standards by addressing methods of maintaining student/parent/teacher confidentiality and developing a plan of consultation that takes into account the following: (1) parent and teacher’s perspective and concerns; (2) shows respect for students cultural, linguistic, and family background; (3) analysis of formative and summative assessment data that contribute to the student’s needs and learning process; (4) discusses the important and outcomes of student assessment; and (5) a plan of action that involves collaboration between home and school; (6) uses a variety of assessment tools to monitor student progress, achievement, and learning gains, and appropriate modifications for assessments and testing conditions to accommodate learning styles and varying levels of knowledge. After the consultation meeting, students will prepare a two-paper reflecting on their experience. The paper will describe the events of the meeting, things they might do differently or strategies they might have included that may have contributed to the effectiveness of the consultation, and ways the collaboration between school and home can support student learning and continuous improvement.

A.4.b. Designs and aligns formative and summative assessments that match learning objectives and lead to mastery;

Parent/Teacher Consultation: The school counselor candidate will facilitate a consultation meeting with a teacher or a parent. Students will facilitate the consultation using the consultation tape review form. Students will demonstrate knowledge of professional and ethical standards by addressing methods of maintaining student/parent/teacher confidentiality and developing a plan of consultation that takes into account the following: (1) parent and teacher’s perspective and concerns; (2) shows respect for students cultural, linguistic, and family background; (3) analysis of formative and summative assessment data that contribute to the student’s needs and learning process; (4) discusses the important and outcomes of student assessment; and (5) a plan of action that involves collaboration between home and school; (6) uses a variety of assessment tools to monitor student progress, achievement, and learning gains, and appropriate modifications for assessments and testing conditions to accommodate learning styles and varying levels of knowledge.
<table>
<thead>
<tr>
<th>Quality Instruction 4. Assessment. The effective educator consistently:</th>
<th>A.4.c Uses a variety of assessment tools to monitor student progress, achievement and learning gains;</th>
<th><strong>Parent/Teacher Consultation:</strong> The school counselor candidate will facilitate a consultation meeting with a teacher or a parent. Students will facilitate the consultation using the consultation tape review form. Students will demonstrate knowledge of professional and ethical standards by addressing methods of maintaining student/parent/teacher confidentiality and developing a plan of consultation that takes into account the following: (1) parent and teacher’s perspective and concerns; (2) shows respect for students cultural, linguistic, and family background; (3) analysis of formative and summative assessment data that contribute to the student’s needs and learning process; (4) discusses the important and outcomes of student assessment; and (5) a plan of action that involves collaboration between home and school; (6) uses a variety of assessment tools to monitor student progress, achievement, and learning gains, and appropriate modifications for assessments and testing conditions to accommodate learning styles and varying levels of knowledge. After the consultation meeting, students will prepare a two-paper reflecting on their experience. The paper will describe the events of the meeting, things they might do differently or strategies they might have included that may have contributed to the effectiveness of the consultation, and ways the collaboration between school and home can support student learning and continuous improvement.</th>
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<td><strong>A.4.d.</strong> Modifies assessments and testing conditions to accommodate learning styles and varying levels of knowledge;</td>
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<tr>
<td>A.4.e Shares the importance and outcomes of student assessment data with the student and the student's parent/caregiver(s); Parent/Teacher Consultation: The school counselor candidate will facilitate a consultation meeting with a teacher or a parent. Students will facilitate the consultation using the consultation tape review form. Students will demonstrate knowledge of professional and ethical standards by addressing methods of maintaining student/parent/teacher confidentiality and developing a plan of consultation that takes into account the following: (1) parent and teacher's perspective and concerns; (2) shows respect for students cultural, linguistic, and family background; (3) analysis of formative and summative assessment data that contribute to the student's needs and learning process; (4) discusses the important and outcomes of student assessment; and (5) a plan of action that involves collaboration between home and school; (6) uses a variety of assessment tools to monitor student progress, achievement, and learning gains, and appropriate modifications for assessments and testing conditions to accommodate learning styles and varying levels of knowledge. After the consultation meeting, students will prepare a two-paper reflecting on their experience. The paper will describe the events of the meeting, things they might do differently or strategies they might have included that may have contributed to the effectiveness of the consultation, and ways the collaboration between school and home can support student learning and continuous improvement.</td>
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**Continuous Improvement, Responsibility, and Ethics**

1. Continuous Professional Improvement. The effective educator consistently:

| B.1.c. Collaborates with the home, school, and larger communities to foster communication and to support student learning and continuous improvement; Parent/Teacher Consultation: The school counselor candidate will facilitate a consultation meeting with a teacher or a parent. Students will facilitate the consultation using the consultation tape review form. Students will demonstrate knowledge of professional and ethical standards by addressing methods of maintaining student/parent/teacher confidentiality and developing a plan of consultation that takes into account the following: (1) parent and teacher's perspective and concerns; (2) shows respect for students cultural, linguistic, and family background; (3) analysis of formative and summative assessment data that contribute to the student's needs and learning process; (4) discusses the important and outcomes of student assessment; and (5) a plan of action that involves collaboration between home and school; (6) uses a variety of assessment tools to monitor student progress, achievement, and learning gains, and appropriate modifications for assessments and testing conditions to accommodate learning styles and varying levels of knowledge. After the consultation meeting, students will prepare a two-paper reflecting on their experience. The paper will describe the events of the meeting, things they might do differently or strategies they might have included that may have contributed to the effectiveness of the consultation, and ways the collaboration between school and home can support student learning and continuous improvement. | Assignment Rubric |